How will my family benefit?

Families turn to HCP for information, resources and referrals to valuable community supports in their area. HCP promotes communication between families, providers and community resources by connecting children and youth to the care they need. Families may also gain a greater understanding of their child's medical condition and coordinating their child's health care. This can lead to a more successful and fulfilling experience at home, at school and in the community.

What makes HCP unique?

HCP programs are located within county public health departments throughout Colorado and have nurse led teams with special knowledge of the complexities that families with children and youth with special health care needs experience.

Who does HCP partner with?

HCP works with families, communities and medical providers who support the child's emotional and physical well being. Programs and services supporting the family may include early intervention, school nurses and special education, behavioral health and respite care.

How does my family get in touch with HCP?

HCP is easy to reach. Please contact the HCP program in the county health or human services office where the child lives. Visit our website at: **www.hcpcolorado.org**.

Pueblo City-County Health Department
101 W. 9th Street
Pueblo, CO 81003-4103
(719) 583-4431

Colorado Department of Public Health and Environment

HCP

for *Children and Youth* with Special Health Care Needs

Connecting Kids with Care

What is HCP?

HCP is a program for children and youth with special health care needs. Before, the program was called the Health Care Program for Children with Special Needs. Now, we are simply known as HCP.

Who can receive HCP services?

HCP provides services to children and youth with special health care needs from birth to 21 living in Colorado, who have, or are at risk for, physical, developmental, behavioral or emotional conditions. HCP services are tailored to fit the need of individual families. HCP has no diagnosis or income restrictions. Most services are free and no family is ever turned away due to their inability to pay.

What services does HCP provide?

HCP supports families to manage a wide range of questions, concerns and services for their child with special health care needs through:

- Information and resources
- Individualized care coordination
- Access to specialty care for children and youth statewide by helping families get referrals to and from specialized care and hosting specialty clinics in rural locations
- Connection to services which are accessible, comprehensive, coordinated, compassionate, continuous, culturally sensitive and family centered

HCP consults with providers and local organizations that have questions about children and youth with special health care needs.

What is HCP Care Coordination?

Care coordination is a person-and-family-centered, assessment-driven, team approach designed to meet the needs and preferences of individuals while enhancing the care giving capabilities of families and service providers. Care coordination addresses the natural relationships between behavioral, developmental, educational, financial, medical, and social needs of an individual in order to optimize health and wellness outcomes.

The HCP Care Coordinator and family will work as a team to:

- advocate for the child
- identify and prioritize needs
- develop a plan to achieve goals

Each HCP Care Coordinator provides in depth, one on one care coordination. Examples of care coordination activities include assistance with identifying local services, finding insurance or other financial resources, and supporting important transitions such as from hospital to home or from child to adult care. HCP staff also work in the community to increase collaboration and supports for families.

Our mission is to ensure that children and youth with special health care needs have the opportunity to grow, learn and develop to their highest individual potential.