



Pueblo County Department of Social Services Mission Statement

Pueblo County Department of Social Services assists individuals and families in improving their quality of life as they strive to reach their self-defined potential.

Contact Information:

Telephone: (719) 583-6924

Email: DSSMedTrans@pueblocounty.us

Fax: (719) 583-6174

Pueblo County Department of
Social Services: NEMT Program
320 W. 10th St., Ste. 207
Pueblo, CO 81003



Website: county.pueblo.org
Email: DSSMedTrans@pueblocounty.us

Telephone: 719-583-6924
Fax: 719-583-6174

NEMT Non- Emergency Medical Transportation

Products and Services



How to apply for NEMT

- To request a NEMT application packet, please call (719) 583-6924 and leave your name, Medicaid number, and mailing address to request the application.
- Once you receive the NEMT application, please take the entire packet to your primary care doctor to be completed.
- Be sure that you sign the declaration on the last page of the packet as well.
- Once the packet is fully completed, it can be returned to us in one of the following ways:

Mail to: 320 W. 10th St Ste. 207,
Pueblo, CO 81003

Fax to: (719) 583-6174

Email to:
DSSMedTrans@pueblocounty.us

Services NOT covered:

Picking up prescriptions, medical equipment, non-medical rides, emergencies, or completing interviews or paperwork.

Modes of Transportation

- Mileage Reimbursement for your own private vehicle use to and from your doctor appointments.
- City Bus Round Trip Tickets or a 22-ride Pass for the month.
- Citi-Lift monthly pass. You must also be approved through Pueblo Transit Citi-Lift program and provide your registration number to NEMT to receive a pass.
- Taxi-Cab or Privately Contracted Vehicle services through:
1st A&A Transportation (719) 583-6924

OR

Golden Gate City Cab (719) 544-3231

- Non-emergency ambulance as medically required for transport. Which must be indicated on medical certification application.

About the NEMT program

NEMT will assist Pueblo County Medicaid recipients with non-emergency medical transportation to and from their scheduled Medicaid doctor appointments for those who have no other means of transportation including free transportation. This service is a benefit provided by Colorado Medicaid.

Mode of transportation must be least costly.

To qualify you must be a Pueblo County Medicaid recipient on one of the following programs. You may be required to provide a verification letter from your doctor's office showing the address that your appointment took place and the date you attended your appointment.

Medicaid programs that may be eligible for NEMT include:

- SSI Mandatory
- Long Term Care HCBS
- MAGI Adult, Children, Pregnant
- Transitional Medicaid
- Old Age Pension Med-A
- Child Welfare Medicaid