



For Immediate Release:

The Colorado Department of Revenue has notified County Clerks across the state of Colorado to expect a delay in the mailing of Motor Vehicle renewals.

This delay has been caused by a manpower shortage, resulting in a backlog of DMV Registration mailings. Registration mailing dates have been delayed by at least two weeks. In an effort to catch up, the backlog will be outsourced to an outside mail processing vendor.

Pueblo County Clerk and Recorder Gilbert “Bo” Ortiz is asking Pueblo County residents who have processed an on-line renewal or registration to remain patient while the state works through the backlog. “We understand the frustration,” Ortiz said. “We are undergoing a staff shortage as well, which we are currently addressing. However, we expect the state to resolve the issue soon.”

According to the Department of Revenue, anyone who has renewed their vehicle registration on-line on or after 7/23/2021 can expect a delay in receiving their registration in the mail. Clerk Ortiz recommends keeping the receipt from your transaction in your vehicle, in case you are stopped for expired tags. “We have advised local law enforcement about the situation the state is experiencing, so drivers shouldn’t worry about being cited when they have made every effort to follow the law.”

If you are experiencing a delay in receiving your on-line renewals, the Department of Revenue is asking you wait until August 16 before taking any further action.