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## ADDENDUM NO. 1

COUNTY OF PUEBLO, COLORADO

**RFP No. 26-01 - PC Detention Center - Phone-Visit-Tablet Services**

**Date: 2/10/26**

**What the Change is being done to the current RFP:**

### Questions and Responses

The proposer shall permanently affix this Addendum No. 1 to the RFP packet so it will be submitted with the RFP.

The undersigned proposer acknowledges receipt of this Addendum No. 1.

Received by: \_\_\_\_\_

Firm Name: \_\_\_\_\_

Address: \_\_\_\_\_

Date: \_\_\_\_\_

\*\*\*START\*\*\*

Please know, no other question will be answered past the deadline.

RFP proposals submitted by email would need to conform to the standard 25MB. File compression is recommended. We would allow file sharing, may require our IT to assist.

We have options for a contract. However, nothing will go longer than 3 years generally. For example, 1 year w/ 2 option years, or 3 years w/ 2 option years. Plan on this RFP for the 3+2.

This RFP evaluation will reflect higher on security features. Accountability, no losing, limit damage, and less intrusive to deputies. As an example, how are tablets secured, locked, etc.

Average Daily Population (ADP), Pueblo County Jail.

- The average daily population in 2025 was 428, this year was an exception and not the norm
- The real numbers have run as low as 396, and as high as 544 daily
- The ADP of the last 5 years is 465

The Pueblo County Detention Bureau currently partners with some of the following vendors to be used with inmate tablets.

- ICSolutions (tablets/phone calls, visits)
- Trinity Services (kitchen)
- Keefe (cash & bonding, commissary/trust)
- Motorola/SPILLMAN records management system

The new Jail Internet Service Provider (ISP) is Segra.

Current jail contracts will not be provided. If a bidder requires this information a Colorado Open Records Act (CORA) request will need to be completed with Pueblo County Purchasing.

Current jail commission number specifics will not be provided. This is for fair bidding and not to undercut other vendors.

Basic menu of services offered with the current tablet vendor include

- Edovo based applications (MUST)
- Regular Mail, scanned off-site
- Photos, scanned off-site
- Video Visits (headphone & mic)
- Phone calls (headphone & mic)
- Hearing impaired app
- Law Library
- Inmate Requests (kites)
- Facility Messages to inmates
- Religion Resources
  - Able to upload PDFs and short videos to create library (not local to individual tablet) for inmates to view

- Ability to live stream closed connection for services
- Calendar
- Calculator
- Dictionary
- Media
  - Music (free & pay)
  - Movies (free & pay)
  - Books
    - Audio (free & pay)
    - Read (free & pay)
  - Games (free & pay)
- Self-Improvement & Program Modules
  - Able to upload PDFs and short videos to create library (not local to individual tablet) for inmates to view
  - Ability to live stream closed connection for programs
- Document Folders
  - Able to upload PDFs

Any free or paid media options would be considered in the best interest of the inmate. Do you offer old black and white shows or Newer streaming content?

This office has already purchased digital media through the Edovo platform. At this time, we would not consider changing due to our programs. If an app is compatible with Edovo platform, we could discuss further, but that verification is needed in the proposal upfront.

#### Tablet equipment needed for new facility

- 12 housing units with 56 double bunk beds
- Charging units in each housing unit for 56 tablets, to start
- 1 charging unit & tablets in medical (8 cells)
- 1 Redundant phone unit per housing unit
- 1 redundant table kiosk per housing unit
- 2 phones (only) jail intake
- 8 video visiting kiosks (lobby)
- Currently tablets for 450 inmates, plus 25% and a reserve of 50 tablets onsite

Currently, we maintain an onsite full time FTE with our current vendor. Due to issues that may arise from tablet use, we will require this position as described.

#### Records Management System (RMS)

- Tablets are separated from the RMS system with the inmates
- Billing information is needed on the back side to keep the inmate informed of balance and fees to tablet

Tablets rates (phone/visits) comply with the Martha-Reed Act and are in accordance with FCC & commissions.

- Phone .12 cents/minute
- Video Visits .19 cents/minute

- .02 cents commission/recovery
- Additional commissions; Entertainment & Messaging
- Current commission will not be provided in RFP

Billing with current tablet provider and partners

- Phones, visits, & entertainment monthly
- Commissary & hot foods weekly
- Oct – Dec 2025 total commissions \$26,825.09
- Commissions made are deposit into the county general funds

Video visits and phone calls have no limit. Though they would need to be restricted for obvious issues.

\*\*\*END\*\*\*